

VIRTUAL CONSULTATION & VIRTUAL MONITORING

2020

➤ **There is no comparison to an In-Person visit for a consultation or to monitor progress!**

An In-Person visit allows a face-to-face (now a mask-to-mask) experience. You meet me and my staff and get a feel for the office.

Making a connection and building trust are what my office seeks.

Our virtual consultation and virtual monitoring platform is: **SMILE SNAP**.

You can access it on our website:

yaminorthodontics.com

A pop-up widget will direct you on how to take pictures and answer a few questions.

We will then get back to you in three ways: email, text and phone.

Other alternatives to SMILE SNAP are: **ZOOM, FaceTime or TEXT accompanied by a picture(s).**

VIRTUAL VISIT PROS & CONS

Pros:

- **Immediate**
- **Quick initial contact**
- **First impression with office**
- **Timely feedback of information**
- **Dialog starts**
- **Preliminary evaluation**
- **Can be after hours and on weekends**
- **Fun to use evolving technology**
- **“Saves” time/travel**
- **Know what type of treatment will work**
- **General fee range and payment options**

CONS:

- **Not a detailed examination**
- **Unable to take medical/dental history, panorex x-ray, lateral head x-ray, accurate photos of teeth and bite, iTero digital scan (no charge for all)**
- **Unable to evaluate TMJ, skeletal asymmetries, functional abnormalities, airway problems, tongue/frenum ties, facial features/proportions**
- **Quality of pictures is often inadequate and not enough of teeth, bite and face showing**
- **Minimal human connection**
- **Can not give definitive fee and explanation of what it includes**

The best treatment plans and options are those based on the most information and a collaboration of all parties.