

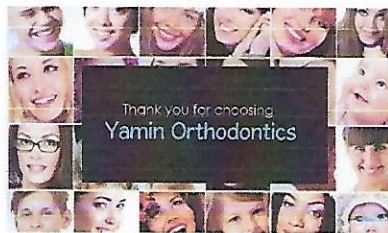
WE ARE HAPPY TO WELCOME YOU BACK!

MONDAY JUNE 8



**You can look forward to us bringing you
the experience you expect and deserve in a
safe, comfortable and enjoyable office setting.**

WHAT YOU CAN EXPECT WHEN YOU ARRIVE:



- . Brush your teeth before you arrive.**
- . Remain in your car (the new “waiting room”) and call us that you are here.**
- . We will text or call you back at your preferred number when we are ready.**
- . Please leave your coat and personal belongings in the car.**
- . Bring in your cell phone for virtual remote “selfie updates”.**
- . Wear a mask upon entering (a place to store it is at the treatment chair).**

- . **Please wait in the designated area for a staff member to welcome you and go over a few instructions**



- . **If possible, come in alone.**
- . **If a minor child, please have one adult accompany that person.**
- . **No parent in the treatment room per CDC guidelines.**
- . **Our waiting room has chairs placed with social distancing spacing.**
- . **Masks and alcohol sanitizers are all through the office for your use.**
- . **Wait in the designated area for a staff member to greet you for instructions.**

IN OFFICE PROTOCOLS:

- . **We will take your temperature with a non-contact thermometer.**
- . **Anyone with a temperature of 100.4 and above will be rescheduled.**
- . **A few screening questions will be asked.**
- . **Your hands will be sprayed with a sanitizer.**
- . **You will proceed directly to the treatment chair (set at social distancing apart).**
- . **An oral rinse will be provided before/after your procedure.**

YOUR SAFETY AND OUR STAFF:

- . **Staff is closely monitored daily for temperature and symptoms.**
- . **PPE to meet our needs (masks including N95, goggles, face shields and gowns).**
- . **Extra time between patients to sterilize instruments & sanitize equipment/areas.**

- . **Reduced patient scheduling to reduce person-to-person contact.**
- . **Enhanced HEPA air filters on HVAC system.**
- . **Sanitize waiting room chairs after each person.**
- . **Plexi-glass protective shields in business office.**
- . **Touchless hand sanitizers are on order.**
- . **Staff will practice social distancing in office whenever possible.**
- . **Only one door needs to be opened on entry.**
- . **Continued monitoring of CDC updates and guidelines to implement.**

Social distancing does not mean less information. We have incorporated a VIRTUAL CONSULTATION platform for our practice that can be accessed via our website. We can also use a ZOOM meeting format to update you and answer any questions. Simplest of all is a phone call, text, text picture or Face Time. We will be available any time including evenings and weekends.



WE HAVE MISSED YOU AND ARE LOOKING FORWARD TO ENJOYING YOUR COMPANY AND CONVERSATIONS.